Being a victim of crime is different for each person. Many people unfamiliar with the criminal justice system experience frustration because legal proceedings can be very complex. Use tips from this brochure to guide you through the process.
Victim's Bill of Rights:
It is the policy of the state and Duke Police that victims of crime be treated with dignity, compassion and respect:
Victims of crime have a right:
- To an explanation of the criminal justice process.
- To notification if an arrest is made in their case.
- To be notified of court dates and of court date cancellations.
- To have stolen or personal property held as evidence returned as soon as possible.
- To be referred to any local or state agencies, counselors or others appropriate in aiding them in their full recovery from the crime, or other personal issues, which are results of the crime.

If a Wallet/Purse is Stolen:
- Cancel ATM and credit cards and request replacements.
- Ask about your liability if accounts are used fraudulently.
- Contact credit bureaus and ask to put a fraud alert on your file. The initial fraud alert stays on for 90 days. You also can request an extended fraud alert, which stays in effect for seven years.
  - equifax.com
  - experian.com
  - transunion.com

If a phone or computer is stolen:
- Police can enter a device’s information on the FBI’s National Crime Information Center if you have the make, model, and serial number.
- Tell police if you have “PREY” or “Find My iPhone” installed so they can assist you in tracking your device.
- Never agree to meet someone who “found” your item and wants a reward. If this happens, call police immediately.

If Harassed on Social Media:
- Make a screenshot of the message, photo or video.
- Contact the website where the harassment took place and request the content be taken down. Let them know you’re filing a complaint with police.
- If you are threatened, contact Duke Police. Your situation may also need to be reported to Student Conduct, Office for Institutional Equity or Human Resources.

Make the System Work for You:
The investigation and prosecution of a crime requires your help:
- Report the crime as soon as possible by calling 911 or (919) 684-2444.
- Provide serial numbers or other documents.
- Cooperate fully through all stages of an investigation, prosecution and sentencing.
- If necessary, testify as a witness.

Where to Get Help:
Duke General Information ....................................... (919) 684-8111
MEDICAL:
Duke Emergency Department ............................... (919) 684-2413
Sexual Assault Nurse Examiner ............................ (919) 684-2413
Duke Student Health .............................................. (919) 681-9355
Durham County Health Department ...................... (919) 560-7600
POLICE/COURT:
Duke Police Department ....................................... (919) 684-2444
Durham Police Department .................................... (919) 560-4427
Durham County Sheriff’s Office ............................ (919) 560-0897
Durham County District Attorney ........................ (919) 808-3010
Durham County Clerk of Courts ............................ (919) 808-3000
(Domestic Violence Protective Orders)
LOCAL AGENCIES:
Duke Personal Assistance Program ....................... (919) 416-1727
(Free short-term counseling for employees)
Duke Counseling and Psychological Services ........ (919) 660-1000
(Free counseling for Duke Students only)
Duke Sexual Assault Support Services ................. (919) 684-3897
Durham Crisis Response Center ........................... (919) 403-9425
Spanish (919) 519-3735
24-hour Hotline (919) 403-6562
Durham County Mental & Behavioral Health ......... (919) 688-6247
STATE AGENCIES:
Citizen Helpline ................................................ (800) 662-7952
NC Crime Victim Compensation .......................... (919) 800-6200